



**Tennessee Consolidated Retirement System**  
*A program of the Tennessee Treasury Department*

David H. Lillard, Jr.  
State Treasurer

Jamie Wayman  
Director

October 2, 2023

Secure Processing Center  
P.O. Box 3826  
Suwanee, GA 30024

**IMPORTANT INFORMATION**  
**PLEASE REVIEW CAREFULLY**

The Tennessee Consolidated Retirement System (TCRS) wrote on June 28, 2023, to inform you that information provided to Pension Benefits Information (PBI) via MOVEIt Transfer was accessed in the May 2023 data security breach. MOVEIt is a file transfer software utilized by PBI, a vendor that TCRS contracts for services. The letter confirmed that files containing personal information, including name, Social Security Number, date of birth, and mailing address, were accessed by unauthorized third parties as part of the breach, and PBI would offer access to credit monitoring and identify restoration services provided by Kroll at no cost to TCRS members and certain beneficiaries impacted by the breach.

Following confirmation of the data security breach, the Tennessee Department of Treasury, which administers TCRS, began exploring resources to offer additional help to protect those impacted by the May 2023 data security incident experienced by PBI. As a result, Treasury has recently contracted with Epiq Global to provide ten years of Identity Defense Complete for retired members and beneficiaries whose information was obtained by unauthorized third parties. Identity Defense Complete will provide services including Credit Monitoring with a Monthly Credit Score and tracker, High-Risk Transaction monitoring, Dark Web monitoring, and \$1 million of Identity Theft Insurance.

To receive ten years of Identity Defense Complete, provided by the Tennessee Department of Treasury at no charge to you, you must sign up with Epiq. TCRS is unable to enroll any members into credit monitoring services. Due to requirements to provide some personal identifiable information upon signing up for the service, you must enroll yourself for coverage.

Even if you have already signed up for the coverage offered through Kroll, we encourage you not to wait to take full advantage of the opportunity to receive ten years of Identity Defense Complete provided by the Tennessee Department of Treasury. Identity Defense Complete will run concurrently with the one year of credit monitoring provided by PBI and will continue until August 31, 2033. The instructions to enroll in the service are included in this letter.

**To date, we are not aware of any reports of identity fraud or improper use of your information as a direct result of the May 2023 incident.** TCRS remains committed to maintaining the privacy of personal information in our possession and continues to take precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this incident, please visit [www.RetireReadyTN.gov](http://www.RetireReadyTN.gov) > **For Retirees**, or call our dedicated and confidential toll-free response line set up to respond to questions at (844) 718-2705. This Epiq response line is staffed with U.S.-based agents familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 8 a.m. to 8 p.m. Central Time.

Sincerely,

A handwritten signature in cursive script that reads "Jamie Wayman".

Jamie Wayman  
Director, TCRS

